

## Online Resident Parking Programs

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### How to Order with the APP:

1. Download the resident app from Google Play or the App Store
2. Use the access code given to you by management to setup your account
3. Order your parking permit. Permits renew annually.
4. If you would like to order a free guest permit, go to your dashboard and choose the Guest Permit button. The guest permit number can be written and displayed on the vehicle dash if a printer is not available. You will have the limit of 5 guest permits per month.
5. Follow steps to complete your order

### How to Order Online:

1. Go to [www.ReliantParking.com](http://www.ReliantParking.com) and select the "Resident Login" tab
2. Use the access code given to you by management to setup your account
3. Select "Manage Permit/Vehicle Info" tab and choose "Order Parking Permit" to order your Resident permit. Permits renew annually.
4. Select "Instant Guest Permits" tab to order your guest permit for your guests. A valid guest pass is required at all times in guest parking. The guest permit number can be written and displayed on the vehicle dash if a printer is not available. These permits are free.
5. Follow steps to complete your order

### Please Remember:

1. A valid permit is required for all vehicles, regardless of parking space at all times. Failure to display a valid permit, may result in an immediate tow at vehicle owner's expense.
2. Each unit is restricted in the amount of permits that can be ordered based on the approved amount. If you are unable to order permits online please contact your leasing office.
3. Make sure you park in your assigned space to avoid being towed.
4. Make sure you keep your profile information up to date. Your email address is used for renewal reminders.
5. For Your Own Protection REMOVE ALL VALUABLES from your vehicle! Close windows and securely lock it before leaving the parking areas.

**Question:** Can a registered vehicle be towed if it isn't displaying a valid permit?

**Answer:** Yes. All vehicles are required to display a valid permit at all times.

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**Question:** Can a registered resident vehicle park in guest parking with a valid guest permit?

**Answer:** *NO. A registered resident vehicle is not allowed to use guest parking at any time.*

**Question:** Can I get a replacement permit if I get a new car?

**Answer:** **Yes. Simply notify management and a new permit will be ordered at no charge between renewal dates. Do not try to reuse a permit once it has been adhered to a vehicle. A permit that appears to have been removed and reused may result in an immediate tow.**